



**Dr Mandy Odell Ph.D, MA. PGdip, RGN**



Mandy qualified as a general nurse in 1979 and has worked in critical care for over 30 years. After working for twenty years in intensive care, she became Nurse Consultant in Critical Care in 2001. Her main focus of practice is in improving the care of critically ill patients on the general wards through expert role modelling, education, and support; as well as the facilitation and development of Critical Care Outreach and early warning scoring system. Her PhD research included evaluation of ward nurses compliance with rapid response protocols. One of her proudest achievements is setting up the first system in the UK that allows patients and their families to directly call the Critical Care Outreach team if they have concerns. Her team won a national award for this 'Call 4 Concern' (C4C) service in 2011.

A keen supporter of the British Association of Critical Care Nurses (BACCN), Mandy was the National Chair for three years. Through the BACCN Mandy has been involved in the development of national critical care policy, such as *Comprehensive Critical Care* and the *NCEPOD* report. As well as being an early Board member of the National Outreach Forum (NORF), Mandy was the first non-medical member elected to the Council of the Intensive Care Society in 2008, setting up the division and representing the nurses and allied health professional members.

Mandy has been widely published and regularly speaks at conferences both in the UK and abroad.